

City of Boise
 Operating Indicators by Function/Program
 Last Two Fiscal Years

	2004	2005
General Government		
Mayor and City Council		
Number of Neighborhood Reinvestments projects awarded	16	12
Number of active Neighborhood Reinvestments projects	35	35
Ordinances and resolutions adopted	400	525
General Government Administration		
Number of children in licensed day care facilities (City Clerk)	19,988	32,900
Number of sheets printed daily (Print shop)	116	441
Number of square feet of facilities maintained (Facilities Maintenance)	1,092,800	1,052,236
Legal		
Court cases processed (Boise and Meridian)	46,714	56,225
Human Resources		
Days from requisition to applicant referral (HR control)	25	27
Information and Technology		
Number of sites supported	N/A	10
Number of help desk calls	4,750	2,143
Number of viruses prevented	206,564	152,233
Financial Services		
Number of purchase orders issued	1,800	1,650
Number of dollars recovered by Collections	1,555,143	1,226,415
Ratio of interest earned vs. interest expense	1.33	2.35
Yield vs. Fed Funds percentage	1.33%	0.82%
Number of housing loans being serviced	360	317
Fire		
Average response time	4.08	4.11
Number of fires investigated	101	87
Number of plans reviewed	2,468	2,819
Police		
Number of police reports taken	42,152	41,401
Number of crime scenes processed	15	18
Number of citations for hazardous moving violations	26,947	21,118
Number of DUI arrests	1,701	1,824
Parks and Recreation		
Miles of trails maintained	89	87
Number of adaptive programs offered	190	143
Number of acres maintained	14,992	15,776
Zoo attendance	229,893	259,223
Culture		
Arts		
Number of projects completed?	8	9
Library		
Annual circulation	1,474,816	1,407,763
Reference questions per capita	0.95	0.75
Community Service		
Planning and Development Services		
Total construction value (millions)	\$ 369	\$ 400
Total number of permits	14,100	16,593
Percent of commercial plans reviewed < 30 days	68%	63%
Parking tickets issued (parking control)	59,867	72,506
Number of affordable housing units available (Housing)	273	273
Total number of City owned street lights (Public Works)	6,628	7,114
Total number of IPCO leased street lights (Public Works)	2,603	2,643
Number of street lights added	220	526
Average number of mapping requests per month (internet)	New in '05	19,132
Average number of mapping requests per month (intranet)	New in '05	22,902
Number of burials (Cemetery)	172	121
Airport		
Airline Cost per enplaned passenger	\$ 5.98	\$ 8.47
Sewer		
Dollars per foot of constructed 8" pipe	\$ 70.54	\$ 64.21
Backups per 100 miles of pipe	2.80	3.35
Miles of sewer pipe	611	638
Solid Waste		
Tons diverted from landfill	6,740	7,663