

City of Boise
 Operating Indicators by Function/Program
 Last Three Fiscal Years

	2004	2005	2006
General Government			
Mayor and City Council			
Number of Neighborhood Reinvestment project grants awarded	16	12	19
Number of active Neighborhood Reinvestment project grants	35	35	41
Ordinances and resolutions adopted	400	525	568
General Government Administration			
Number of children in licensed daycare facilities (City Clerk)	19,988	32,900	19,000
Number of square feet of facilities maintained (Facilities Maintenance)	273,200	263,059	253,477
Legal			
Court cases processed (Boise only)	56,225	60,620	64,059
Human Resources			
Days from requisition to applicant referral (HR Control)	25	27	22
Information and Technology			
Number of supported PCs and printers	n/a	n/a	1,150
Number of help desk calls	4,750	2,143	3,537
Average number of mapping requests per month (internet)	n/a	19,132	30,300
Financial Services			
Number of purchase orders issued	1,800	1,650	2,060
Number of dollars recovered by Collections	\$ 1,555,143	\$ 1,226,415.00	\$ 1,962,925
Ratio of interest earned vs. interest expense	0.21	0.49	1.07
Ratio of Portfolio Yield vs. Fed Funds	1.083	0.925	0.957
Number of loans internally serviced (sewer & housing)	822	763	808
Public Safety			
Fire			
Average response time	4.08	4.11	4.14
Number of fires investigated	101	110	100
Number of sprinkler plans reviewed			1,500
Police			
Number of police reports taken	42,151	41,403	42,156
Number of crime scenes processed	3,221	3,148	967
Number of citations for hazardous moving violations	26,918	21,118	22,061
Number of DUI arrests	1,701	1,865	2,240
Parks and Recreation			
Parks & Rec			
Miles of trails maintained	89	95	97
Number of adaptive programs offered	190	143	200
Number of acres maintained	14,992	15,776	14,800
Zoo attendance	229,893	259,223	270,850
Idaho Ice World attendance	398,710	203,514	232,436
Number of rounds at Warm Springs Golf course	29,920	46,590	47,959
Average youth scholarship amount	\$ 40.86	\$ 37.46	\$ 41.73
Number of youth scholarships awarded	224	277	606
Number of youth served	649,328	559,865	619,201

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Culture			
Arts			
Number of projects completed	9	10	2
Number of participants in art programs	17,610	25,448	58,333
Library			
Annual circulation	1,474,816	1,510,530	1,448,423
Reference questions per capita	1.00	0.90	0.23
Community Service			
Planning and Development Services			
Total construction permit value (millions)	\$ 369.00	\$ 465.00	\$ 654.00
Total number of permits	14,100	16,593	16,623
Percent of commercial plans reviewed <30 days	68%	63%	58%
Number of affordable housing units available	273	273	273
Parking Control			
Parking tickets issued	59,867	72,506	63,502
Cemetery			
Number of burials	172	174	159
Airport			
Airline cost per enplaned passenger	\$ 3.32	\$ 3.35	\$ 3.28
Number of enplanements	1,405,423	1,545,268	1,623,438
Public Works			
Total number of street lights	9,231	9,757	10,011
Sewer			
Dollars per foot of constructed 8" sewer pipe	\$ 70.54	\$ 64.21	\$ 92.84
Number of sewer backups per 100 miles of pipe	2.80	3.35	3.34
Miles of sewer pipe	611	638	659
Gallons of sewage treated per Capita	26	27	28
Tons of solid waste per Capita	6,740	7,363	7,500