

Boise City Utility Billing Leak Adjustment Request form

Last winter there was a significant increase in your water usage that will result in an increase in your sewer charges. Residential sewer charges are based on the average winter water usage provided every two months by United Water for October 15th through April 15th. Winter readings are used as typically there is minimal outside water usage.

If you had a leak between October 15 and April 15 you may qualify for a Leak Adjustment. To submit a Leak Adjustment request complete the following information and attach the required documentation. Failure to provide all the required information and/or documentation will result in no Leak Adjustment.

Account number _____

Name on account _____

Service address _____

Number of people in the household _____

Day phone number _____

Type of Leak: Inside Leak _____ or Outside Leak _____

Date Leak occurred: _____

Date Leak repaired: _____

Brief description of Leak: _____

Required documentation:

Copy of repair invoice (if repaired professionally)

Copy of repair receipts (if repaired by self)

Copy of United Water meter readings showing reduced water consumption after repair

The City of Boise offers three options for submitting your Leak Adjustment Request form and documentation:

Mail to: Boise City Utility Billing Department
PO Box 500
Boise, ID 83701

Fax to: 208-395-7861

Download Leak Adjustment Request form at www.cityofboise.org and email to utilities@cityofboise.org please be sure to attach copies of required documentation.