

City of Boise  <i>Public Works Department</i>	<b>Utility Billing &amp; Collections Policies</b>		
	APWA:	City:	PW: 01-03; 05-01
	<b>Residential Trash Exemption Policy</b>		
Documented: 2/16/2001; 9/8/2005; 3/11/2010 Approved: 2/13/2007	Revision Date: 5/13/2010		

## Policy Statement

Residential trash service is mandatory, however, under specific circumstances a residential property may be exempted from trash service.

## Purpose

The purpose of this policy is to ensure trash is disposed of at a legal landfill and that customers are billed accurately for services used. This policy provides a process to approve trash exemptions where allowed by policy guidelines.

## Policy Management

### Definitions

#### *Trash Exemption*

A residential property that is exempt from trash service. Exempt properties will not be billed for trash service while in exempt status.

### Process

A customer may apply for exempt status by sending a letter stating the reasons for the exemption request to the Solid Waste Manager or designee.

The Solid Waste Manager will review the letter and approve or deny the request within 30 days.

Decisions of the Solid Waste Manager may be appealed pursuant to Section 8-10-05.04 of the Boise City Code.

Exemptions may be granted for the following reasons:

- the customer resides adjacent to or on the same site as an approved commercial business that they own and that has regularly scheduled commercial solid waste services
- documented proof of a newly annexed property that has been previously granted a waiver by Ada County
- documented proof of uninhabitable premises
- other extenuating circumstances, with the exception of financial hardship, subject for review.

The customer will be responsible for advising the City if any circumstances leading to the exemption status change. Failure to do so will result in billing for trash services at residential rates for the term of the exemption.

Disposal of trash illegally while in exemption status will result in billing for trash services at residential rates for the entire term of the exemption.

All trash exemption accounts will be reviewed annually to verify exemption status.