CITY OF BOISE, ID COMMUNITY SURVEY

We need your assistance to make Boise more accessible for everyone!

The purpose of this survey is to offer community members and stakeholders an initial opportunity to record your experience accessing City buildings, parks, sidewalks, programs, and activities. The City of Boise is in the process of evaluating City-owned facilities to ensure compliance with the Americans with Disabilities Act (ADA), build an ADA Transition Plan, and become barrier free. This survey is in addition to the feedback period the city will host in the future to build the ADA Transition Plan. This survey seeks to gather input from the community that will assist in prioritization and implementation of improvements.

Survey responses will be collected until 9/18/2020. Alternative formats of this survey are located on this homepage. For questions, accommodations, and to submit all alternative format responses, please contact the City’s ADA/Title VI Coordinator, Ciera Garechana at 208-872-8511 or cgarechana@cityofboise.org.

This survey is voluntary and confidential.

Directions: There are 25 questions in this survey. Some questions have multiple sub-parts. There are several ways you may respond to this survey:

1. If you are reading this survey as a BRF file on a refreshable braille display, mark or type your response as a full braille cell in the space indicated by an underscore symbol, and E-mail them to Alison Steven at asteven@icbvi.idaho.gov. Your responses will be translated from braille to print before submitting them to the City of Boise.
2. You may enter your responses in braille a separate file on your refreshable braille display. If you choose this option, please include the question numbers and your response(s) in a list and E-mail the file to Alison Steven at asteven@icbvi.idaho.gov. Your responses will be translated from braille to print before submitting them to the City of Boise.
3. You may read this survey using a screen reader and create a separate document containing your responses in text. If you choose this option, please include the question numbers and your response(s) in a list and E-mail the file to Ciera Garechana at cgarechana@cityofboise.org.
4. You may read the braille survey in hard copy and provide your responses to another individual who will enter your responses in text in an electronic file. If you choose this option, please include the question numbers and your response(s) in a list and E-mail the file to Ciera Garechana at cgarechana@cityofboise.org.
5. You may read the large print survey and enter your responses in an electronic file. If you choose this option, please include the question numbers and your response(s) in a list and E-mail the file to Ciera Garechana at cgarechana@cityofboise.org.

## Demographic Information

1. I am a (please mark all that apply in the space provided).

\_ Person with a disability

\_ Family member, friend, or caregiver of a person with a disability

\_ Employed or volunteer at an organization that provides services to people with disabilities

\_ Merchant or businessperson in the City of Boise

\_ Resident of the City of Boise

\_ Employed within the City of Boise

\_ I do not work or live in the City of Boise, but I visit sometimes

\_ Other (Please write in your response): \_

1. If applicable, how would you describe your disabilities? (please mark all that apply in the space provided).

\_ Specific learning disability (SLD)

\_ Autism spectrum disorder (ASD)

\_ Speech or language impairment

\_ Visual impairment, including blindness

\_ Deafness

\_ Hearing impairment

\_ Orthopedic impairment

\_ Intellectual disability

\_ Traumatic brain injury

\_ Multiple disabilities

\_ Invisible disability

\_ Mental health

\_ Behavior health

\_ Other health impairment

\_ Not applicable

1. How long have you lived and/or worked in Boise, ID?

\_ Less than 5 years

\_ 5-10 years

\_ 10-15 years

\_ 20+ years

\_ I do not live in the City of Boise

1. Regarding accessibility, how do you feel about living and working in Boise, ID? (please mark your response in the space provided)

\_ Very positive

\_ Positive

\_ Neutral

\_ Negative

\_ Very negative

## Buildings & Parks

1. How often do you visit or access any City-owned building (for example, City Hall, Idaho Ice World, etc.)?

\_ Daily

\_ Weekly

\_ Monthly

\_ Several times a year

\_ Never

1. How accessible is Boise? Boise buildings and parks are listed below. Please rate the accessibility of each building or park using the following list:

1. Very Accessible

2. Somewhat Accessible

3. Not Accessible

4. No Opinion

\_ Building Name: City Hall

\_ Building Name: City Hall West (Police and Fire HQ)

\_ Building Name: Main Library

\_ Building Name: Collister Library

\_ Building Name: Hillcrest Library

\_ Building Name: Ustick Library

\_ Building Name: Bown Crossing Library

\_ Building Name: Idaho Ice World

\_ Building Name: Dick Eardley Senior Citizen Center

\_ Building Name: Fort Boise Community Center

\_ Building Name: Boise Depot

\_ Building Name: Borah Pool House

\_ Building Name: Fairmont Pool House

\_ Building Name: Ivywild Pool House

\_ Building Name: Natatorium Pool House

\_ Building Name: Foothills Learning Center

\_ Building Name: Boise Urban Garden School

\_ Building Name: City of Boise Zoo

\_ Building Name: Quail Hollow Golf Course

\_ Building Name: Warm Springs Golf Course

\_ Building Name: Fire Training Admin Building

\_ Building Name: Fire Training/Safety Building

\_ Building Name: Boise Airport

\_ Park Name: Ann Morrison

\_ Park Name: Esther Simplot

\_ Park Name: Julia Davis

\_ Park Name: Camel’s Back

\_ Park Name: Boise River Greenbelt

\_ Park Name: Willow Lane Athletic Complex

\_ Park Name: Simplot Sports Complex

\_ Park Name: Optimistic Youth Sports Complex

\_ Park Name: Charles F. McDevitt Youth Sports Complex

\_ Park Name: Kathryn Albertson

\_ Park Name: Kristen Armstrong Municipal Park

\_ Park Name: Ridge to Rivers Trail System

\_ Park Name: Hyatt Hidden Lakes Reserve

\_ Park Name: Mariposa

\_ Park Name: Winstead

1. Of the many parks in Boise, do any of them have barriers or restrictions that make them unusable to you? Please list the park(s) and describe the barrier(s). \_
2. Which of the destinations below are most important to improve for increased accessibility? Rank each of the following types of buildings on a scale of 1 to 5 in terms of importance for increased accessibility (1 as most important and 5 as least important).

\_ Safety buildings (Fire Training Admin Building, etc.)

\_ Municipal buildings (City Hall, Police Station)

\_ Office buildings and other places where people work

\_ Recreational buildings (Parks, pools, community centers, Idaho Ice World, etc.)

\_ Other (Libraries, Boise Airport)

1. On average, how frequently do you utilize the parks within Boise?

\_ Daily

\_ Once a week

\_ A couple of times a week

\_ Once per month

\_ A few times a month

\_ A few times a year

\_ N/A

1. Have you encountered any obstacles to accessing any **City-owned buildings or parks**? If so, please list and describe the obstacle(s). \_

## Sidewalks

Sidewalks are owned and operated by Ada County Highway District (ACHD); however, we would like to gather your input on any issues that may prevent them from being barrier free.

1. On average, how frequently do you utilize the sidewalks within Boise?

\_ Daily

\_ A couple of times a week

\_ A few times a month

\_ N/A

1. On average, where do you utilize Boise sidewalks the most?

\_ Downtown Boise

\_ Your Neighborhood

\_ Near your workplace

\_ Around the stores you shop

\_ Other (please write in your answer): \_

1. Which of the situations listed below make it most difficult for you to navigate a sidewalk or curb ramp? Mark your top 3 choices (1, 2, 3) from the following list.

\_ Sidewalk/ramp is too narrow

\_ No curb ramp where one is needed

\_ Slopes are too steep

\_ Cracks in pavement

\_ Gaps in sidewalk infrastructure

\_ Overgrown plants

\_ Moveable objects blocking the accessible route (Ex. Trash can, car, e-scooter, bike rack)

\_ Fixed objects blocking the way (Ex. Light poles)

\_ Lack of flat transition at top and/or bottom of curb ramp

\_ Protrusions that obstruct sidewalk passage

1. Have you encountered any obstacles on any sidewalk or curb ramp located in the City? If so, please describe the situation and location. \_
2. Regarding e-scooters, how can the City of Boise help improve the program to ensure sidewalks and other pedestrian pathways remain unobstructed? Please describe your idea. \_

## Programs & Activities

1. Do you participate in any City operated programs or activities (City Council meetings, special events, recreation classes, etc.)?

\_ Yes

\_ No

1. In general, do you feel that the City’s programs and activities are accessible?

\_ Yes

\_ Somewhat

\_ No

\_ N/A

1. Have you encountered any obstacles to participating in a City program or activity? If so, please describe the situation. \_

## Additional Questions

1. Are you a member of any disability specific groups, networks, or services? This could be a club, a reading group, a support group, an online discussion group, or anything provided specifically for people with disabilities.

\_ Yes

\_ No

\_ Please let us know the name of the organization/group/network. \_

1. Prior to this survey, if you had an accessibility issue with a City facility, did you know who to contact to have this issue resolved?

\_ Yes

\_ No

1. How can the City of Boise better communicate and engage people with disabilities? Please write your ideas here. \_
2. How can the City of Boise help make Boise accessible to all people with disabilities? Please write your ideas here. \_
3. What has the city done well when it comes to accessibility? Please write your answer here. \_
4. Do you have any other ADA accessibility concerns in Boise? Please write your answer here. \_
5. Please leave your contact information below if you would like to be kept updated on the progress of the City’s ADA Transition Plan.

First and Last Name: \_

Email: \_

Phone Number: \_

Mailing Address: \_