

Permit Processing Timeframes

City of Boise | Planning & Development Services | pds.cityofboise.org

Report Dates	First Review				Ready To Issue		Permits Issued	
	Target	Average First Review Jun 01 - Aug 31		Fiscal Year Average	Average Ready To Issue Time	Average Wait For Customer To Pickup	Total Number Of Permits Issued	
	# of Days	Jun 01 - Aug 31	Change 2020 vs. 2019	FY 2020 Oct 1 - Aug 31	Jun 01 - Aug 31	Jun 01 - Aug 31	Jun 01 - Aug 31	FY 2020 Oct 1 - Aug 31
June 1, 2020 To August 31, 2020								
Residential Construction								
Single Family Level 1	≤10	13 days	5 days longer	12 days	24 days	32 days	133	423
Single Family Level 2	≤14	18 days	5 days longer	16 days	50 days	20 days	76	246
Add/Alt/Repairs Level 1	≤1	9 days	8 days longer	1 day	14 days	4 days	2	252
Add/Alt/Repairs Level 2	≤5	9 days	5 days longer	7 days	17 days	6 days	321	747
Commercial Construction								
New Multi-Family	≤30	20 days	18 days faster	25 days	61 days	12 days	7	21
New Commercial Buildings & Additions	≤30	28 days	2 days longer	28 days	70 days	30 days	33	102
Tenant Improvement Level 1	≤5	7 days	3 days longer	6 days	11 days	13 days	39	137
Tenant Improvement Level 2	≤10	12 days	3 days longer	14 days	24 days	28 days	41	217
Tenant Improvement Level 3	≤20	23 days	5 days longer	22 days	41 days	12 days	31	146
Commercial Occupancy Evaluation	≤5	6 days	2 days longer	5 days	8 days	4 days	31	174

Permit Processing Timeframes

City of Boise | Planning & Development Services | pds.cityofboise.org

Positive Trends

Average first review timeframe targets were met for building permit project types New Multi-Family and New Commercial Buildings & Additions from June through August 2020.

New Multi-Family permits are being processed 18 days faster than this same time last year.

Considering the COVID-19 pandemic, Fiscal Year to Date permit numbers in each category are comparable and some exceeding numbers at this same time last year for Fiscal Year 2019.

Areas of Concern

Average first review timeframes for all other remaining permit project types are outside desired first review targets and taking days longer than this time last year. Some efficiencies in processing permits have been affected with adjustments in how work is conducted during the COVID-19 pandemic.

As of September 11, 2020, there are 55 Single Family Dwellings under building permit review. This is down from 87 Single Family Dwellings under review at this same time last year.

Project Updates

The following new commercial or new multi-family projects are under building permit review or in the resubmittal process: Whitewater Station Bldg. D, SARMC East Entrances, Bright Star Care Assisted Living, the Residences at 132 Main, Audra Storage Bldgs. 1-6, Meritage West Multi-Family, Overland Apartments, the Taper at Harris Ranch Multi-Family, 5th & Grove Podium, Lifepath Counseling Office, MGC Building, and 5th & Grove Apartments.

Project Updates (cont.)

Some larger commercial tenant improvement permit applications that are under building permit review or in the resubmittal process include: Phenix Salon, R&R BBQ, Revive Church Remodel, Highlands Apartments Exterior, Hayman House Restoration, Bodo Food Hall, WinCo Go Building TI, and Micron Bldg. 17C TI.

PDS has completed the review of some permits that have not been issued but are ready such as: Idaho Fish & Game Headquarters, State Street Apartments Bldgs. 8-11, R&L Carriers Terminal Building, R&L Carriers Fuel Canopy, Western Aircraft Foundation, State Street Apartments Bldgs. 1-7, Namaste Yoga Studio, Habitat Veterinary Hospital, Fox Fourplex, Boise Airport Employee Parking Garage, Fairfield Inn & Suites on Emerald, 6th & Grove Podium, MGC Office Building, 6th & Grove Apartments, Life's Kitchen, SARMC Outpatient Behavioral Health, Pioneer Crossing TI, and Islamic Center of Boise Addition.

Other Trends

The average time a permit waits for a customer to pick it up (customer pick-up time) after PDS has completed the review showed some changes when compared to last month. Single Family Level 1 permit customer pick-up time increased from 20 days to 32 days currently. Single Family Level 2 permit customer pick-up time increased from 10 days to 20 days currently. Tenant Improvement Level 2 permit customer pick-up time increased from 15 days to 28 days currently. All other categories either remained the same or varied slightly from last month.