Permit Processing Timeframes
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Report Dates	First Review				Ready To Issue		Permits Issued		
February 1, 2021 To April 30, 2021	Target	Average First Review Feb 01 - Apr 30		Fiscal Year Average	Average Ready To Issue Time	Average Wait For Customer To Pickup		Total Number Of Permits Issued	
	# of Days	Feb 01 - Apr 30	Change 2021 vs. 2020	FY 2021 Oct 1 - Apr 30	Feb 01 - Apr 30	Feb 01 - Apr 30	Feb 01 - Apr 30	FY 2021 Oct 1 - Apr 30	
Residential Construction									
Single Family Level 1	<u><</u> 10	9 days	1 day longer	9 days	26 days	9 days	95	205	
Single Family Level 2	<u><</u> 14	15 days	2 days longer	14 days	42 days	15 days	136	362	
Add/Alt/Repairs Level 1	<u><</u> 1	4 days	3 days longer	4 days	4 days	1 day	3	3	
Add/Alt/Repairs Level 2	<u><</u> 5	10 days	6 days longer	10 days	19 days	4 days	291	722	
Commercial Construction									
New Multi-Family	<u><</u> 30	41 days	8 days longer	42 days	93 days	6 days	7	12	
New Commercial Buildings & Additions	<u><</u> 30	24 days	4 days faster	28 days	82 days	8 days	37	78	
Tenant Improvement Level 1	<u><</u> 5	5 days	same	5 days	14 days	7 days	20	42	
Tenant Improvement Level 2	<u><</u> 10	11 days	1 day longer	11 days	19 days	6 days	65	160	
Tenant Improvement Level 3	<u><</u> 20	20 days	4 days faster	22 days	44 days	4 days	35	76	
Commercial Occupancy Evaluation Level 1	<u><</u> 1	1 day	same	1 day	1 day	2 days	1	3	
Commercial Occupancy Evaluation Level 2	<u><</u> 5	5 days	same	5 days	7 days	2 days	33	111	
Sign Permits	<u><</u> 10	10 days	8 days longer	10 days	17 days	9 days	55	109	

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Positive Trends

Average first review timeframe targets are being met for building permit project types Single Family Level 1, New Commercial Buildings & Additions, Tenant Improvement Level 1, Tenant Improvement Level 3, Commercial Occupancy Evaluation Levels 1 and 2, and Sign Permits.

As of May 10, 2021, there are 81 Single Family Dwellings under building permit review. This is up from 71 Single Family Dwellings under review at this same time last year.

Areas of Concern

Average first review timeframes for permit project types Single Family Levels 2, Additions/Alterations/Repairs Level 1 and 2, New Multi-Family, and Tenant Improvement Level 2 are outside desired first review targets and taking days longer than this same February through April time period last year.

Project Updates

The following new commercial or new multi-family projects are under building permit review or in the resubmittal process: SARMC East Entrances, the Residences at 132 Main, Penske, Shamrock Apartments, North End Storage, Scott J Chandler Bldg. Phase III Addition, West State Street Commerce Center Bldg. A, West State Street Commerce Center Bldg. B, CDG Residential-Mixed-Use and Parking Garage, 5th & Grove Office Building, Chipotle, Modern Chiropractic Center, Five Mile Warehouse, Los Mariachi's Restaurant, Larry H Miller CDR, Roosevelt Elementary School Gymnasium Addition, Western Trailer Addition, WinCo Foods Distribution Center Addition, Molenaar Park Improvements, and the Travis Condos.

Project Updates (cont.)

Some larger commercial tenant improvement permit applications that are under building permit review or in the resubmittal process include: Fred Meyer-Federal Way Remodel, Darigold, Hilton Garden Inn, Intermountain Hospital Upgrades, Springhill Suites by Marriott-Parkcenter Repair, Fire Station 6 remodel, and Idaho First Bank TI.

PDS has completed the review of some permits that have not been issued but are ready such as: Willamette Dental, State St. Apartments Bldgs. 8-11, Western Aircraft Office/Shop Tl, Primary Health at Victory & Cole, Mr. Gas, Boise High School Boiler Room/Reroof and Chiller replacement, Taggart Wells Water Treatment Plant, Euclid Triplex, Alta Harris Park Restrooms, Overland Apartments, Hayman House Restoration, State St. Apartment Bldgs. 1-7, Namaste Yoga Studio, and Boise Airport Employee Parking Garage.

Other Trends

The average time a permit waits for a customer to pick it up (customer pick-up time) after PDS has completed the review showed some changes when compared to last month. New Commercial Buildings & Additions permit customer pick-up time decreased from 11 days to 8 days currently. Sign Permits customer pick-up time decreased from 11 days to 9 days currently. Tenant Improvement Level 3 customer pick-up time decreased from 10 days to 4 days currently. All other categories either remained the same or varied slightly from last month.