#### **General question:**

1. How does shelter support housing first?

#### Statistics on homelessness

- 2. Are there statistics for the types of resolutions to homelessness and the degree of success? What data do we have about the path from shelter to permanent housing? How long does that take?
- 3. What is the average stay in shelter?
- 4. Is there a limit to length of stay?

### **Diversion-specific questions**

- 5. How is Our Path Home (or other support options) being put out there so everyone knows these exist?
- 6. Is diversion working? Is that training effective?
- 7. What are current diversion options?

#### **Hotline-specific questions**

- 8. How does the Our Path Home hotline connect to BCACHA?
- 9. Are there statistics for how many calls the housing hotline receives, and of what type the calls are?
- 10. Who runs the hotline and are they trained on what resources are available?
- 11. Is the housing crisis hotline only for Ada County? Boise?

#### **Street Outreach-specific questions**

12. Could you envision the Street Outreach team expanding to become a "social worker first response" team to be dispatched in lieu of policy for calls to service that appear to be related to a mental break, welfare check, etc.? If so, what would that look like? What would the estimated staffing needs be?

## **Resource-related questions**

- 13. Has there been an analysis of open/undeveloped space, and who owns it, within the City?
- 14. What happens when homelessnesss resources run out or are limited?
- 15. How can the City of Boise say it follows a Housing First model when there is a 2-10 year wait for permanent housing?

#### Terry Reilly Health Services-specific questions

- 16. Does Terry Reilly proactively reach out to those who they perceive need support?
- 17. Does Terry Reilly support Valor Pointe like it does New Path?
- 18. What would Terry Reilly do differently at New Path in the future?

# **Policy-related questions**

- 19. Has the City thought about changing rental rules and landlord laws to better protect renters?
- 20. What is the detailed housing voucher process?
- 21. Are housing vouches still considered the standard?
- 22. Has any City discarded vouchers as an approach?
- 23. Has any City coordinated with private health insurance companies to provide housing services through health insurance?
- 24. A City survey floated the idea of private citizens renting rooms on their property to prescreened individuals Our Path Home could recommend. What do you see as the timeline or requirements to get something like this set up? Is there someone people interested in providing rooms should contact?