

# Permit Processing Timeframes

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Report Dates		First Review			Ready To Issue		Permits Issued	
May 1, 2022 To July 31, 2022		Average First Review May 01 - Jul 31		Fiscal Year Average	Average Ready To Issue Time	Average Wait For Customer To Pickup	Total Number Of Permits Issued	
		May 01 - Jul 31	Change 2022 vs. 2021	FY 2022 Oct 1 - Jul 31	May 01 - Jul 31	May 01 - Jul 31	May 01 - Jul 31	FY 2022 Oct 1 - Jul 31
<b>Residential Construction</b>								
Single Family Level 1		10 days	4 days faster	12 days	47 days	17 days	31	207
Single Family Level 2		12 days	6 days faster	19 days	32 days	14 days	80	268
Add/Alt/Repairs Level 1		1 day	same	1 day	9 days	2 days	88	156
Add/Alt/Repairs Level 2		6 days	10 days faster	11 days	17 days	3 days	411	1,181
<b>Commercial Construction</b>								
New Multi-Family		49 days	16 days longer	46 days	137 days	11 days	28	70
New Commercial Buildings & Additions		43 days	12 days longer	37 days	122 days	3 days	64	144
Tenant Improvement Level 1		6 days	1 day longer	7 days	9 days	1 day	2	16
Tenant Improvement Level 2		20 days	7 days longer	18 days	49 days	5 days	101	283
Tenant Improvement Level 3		27 days	6 days longer	27 days	79 days	8 days	47	117
Commercial Occupancy Evaluation Level 1		1 day	same	1 day	1 day	2 days	8	18
Commercial Occupancy Evaluation Level 2		4 days	1 day faster	5 days	29 days	2 days	59	155
Sign Permits		6 days	3 days faster	11 days	9 days	9 days	23	69

**Note:** Days noted are working business days and do not include holidays or weekends.

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## Positive Trends

Average first review timeframes are within desired service levels for building permit project types Single Family Level 1 and Level 2, Additions/Alterations/Repairs Level 1 and 2, Commercial Occupancy Evaluation Levels 1 and 2, and Sign Permits.

## Areas of Concern

Average first review timeframes for permit project types New Multi-Family, New Commercial Buildings & Additions, and Tenant Improvement Levels 1, 2 and 3 are taking longer than desired service levels.

As of August 3, 2022, there are 46 Single Family Dwellings under building permit review. This is down from 143 Single Family Dwellings under review at this same time last year.

## Project Updates

The following larger new commercial or new multi-family projects are under building permit review or in the resubmittal process: New Office Warehouse Lease Space Shell, Eagle Villa Multi-Family, South Orchard Apartments, Project Dove Warehouse, ICCU Plaza High-rise Superstructure, ICCU Plaza High-rise Shell & Core, Hotel Renegade, Reliable World Trade Co., Red River Logistics Shell, UMC Office Boise, Milstick Multi-Family, Targee Apartments, 12<sup>th</sup> & Idaho High-rise Superstructure, Shamrock Apartments Buildings A-D, Uncommon Boise Student Housing, Ethridge Apartments, Boise Gateway #3 Shell Warehouse, Bown Multi-Tenant Retail Shell Building, Al Cloverdale Building, the Ranahan Multi-Family, the Grove 1 Multi-Family, Red River Commerce Center Bldgs. A, B & C, Barber Station Restaurant, Saratoga Apartments Foundation, Capitol Student Housing and AutoNation.

## Project Updates (cont.)

Some larger commercial tenant improvement permit applications that are under building permit review or in the resubmittal process include: Teleperformance TI, Treefort Phase 3 TI, the Sparrow Hotel, SARMC Central Sterile Processing Remodel, and Boise Aquatic Center Pools.

PDS has completed the review of some permits that have not been issued but are ready such as: Alta Harris Park Restrooms, Intermountain Hospital New Entrance Canopy, Larry H. Miller Addition & TI, Designer Floors Shell and TI's, Shamrock Apartments, Bannock Five Condominiums, Springtree Apartments, and Dennis Dillon RV Storage.

## Other Trends

The average time a permit waits for a customer to pick it up (customer pick-up time) after PDS has completed the review showed some changes when compared to last month. Single Family Level 1 permit customer pick-up time decreased from 19 days to 17 days currently. New Multi-Family permit customer pick-up time decreased from 13 days to 11 days currently. All other categories either remained the same or varied slightly from last month.