Permit Processing Timeframes

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Report Dates	First Review				Ready To Issue		Permits Issued	
November 1, 2022 To January 31, 2023		Average First Review Nov 01 - Jan 31		Fiscal Year Average	Average Ready To Issue Time	Average Wait For Customer To Pickup	Total Number Of Permits Issued	
		Nov 01 - Jan 31	Change 2023 vs. 2022	FY 2023 Oct 1 - Jan 31	Nov 01 - Jan 31	Nov 01 - Jan 31	Nov 01 - Jan 31	FY 2023 Oct 1 - Jan 31
Residential Construction								
Single Family Level 1		6 days	7 days faster	7 days	21 days	42 days	18	21
Single Family Level 2		9 days	14 days faster	9 days	47 days	31 days	56	68
Add/Alt/Repairs Level 1		1 day	same	1 day	5 days	1 day	10	16
Add/Alt/Repairs Level 2		5 days	11 days faster	6 days	21 days	6 days	258	381
Commercial Construction								
New Multi-Family		41 days	1 day longer	41 days	132 days	10 days	19	19
New Commercial Buildings & Additions		29 days	2 days faster	30 days	116 days	5 days	32	41
Tenant Improvement Level 1		11 days	2 days longer	11 days	127 days	3 days	4	4
Tenant Improvement Level 2		16 days	1 day faster	17 days	42 days	3 days	64	88
Tenant Improvement Level 3		21 days	9 days faster	21 days	52 days	17 days	20	33
Commercial Occupancy Evaluation Level 1		1 day	same	1 day	2 days	1 day	2	2
Commercial Occupancy Evaluation Level 2		4 days	1 day faster	5 days	7 days	1 day	34	44
Sign Permits		8 days	6 days faster	7 days	15 days	6 days	29	41

Note: Days noted are working business days and do not include holidays or weekends.

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Positive Trends

Average first review timeframes are within desired service levels for building permit project types Single Family Level 1 and Level 2, Additions/Alterations/Repairs Level 1 and 2, New Commercial Buildings & Additions, Commercial Occupancy Evaluation Levels 1 and 2, and Sign Permits.

As of February 13, 2023, there are 85 new Single Family Dwellings under building permit review. This is up from 57 Single Family Dwellings under review at this same time last year.

Areas of Concern

Average first review timeframes for permit project types New Multi-Family, and Tenant Improvement Levels 1, 2, and 3 are taking longer than desired service levels.

Project Updates

The following larger new commercial or new multi-family projects are under building permit review or in the resubmittal process: New Office Warehouse Lease Space Shell, ICCU Plaza High-rise Superstructure, ICCU Plaza High-rise Shell & Core, Reliable World Trade Co., Red River Logistics Shell, UMC Office Boise, the Grove 1 Multi-Family, Barber Station Restaurant, Saratoga Apartments Podiums, Saratoga Apartments, Mesa Pointe Apartments, 16th & State Multi-Family, the Avens Multi-Family, State Street Apartments, Cole Denton Apartments-Podium & Superstructure, Liberty Multi-Family, Canyon Ridge Apartments, Canyon Ridge Clubhouse, Adler Industrial Building, Adler Industrial A-122, Hillcrest Apartments, Idaho Power Distribution Center, In-n-Out Burger, Collister Elementary School Addition, 12th & Idaho Multi-Family High-Rise, Dutch Bros. Corporate Office, Allumbaugh Apartments, and Boise Fire Station No. 5.

Project Updates (cont.)

Some larger commercial tenant improvement permit applications that are under building permit review or in the resubmittal process include: Al's Sporting Goods, Tellica Imaging LLC TI, Summit Cardiovascular Clinic TI, and Interfaith Sanctuary Buildings A & B.

PDS has completed the review of some permits that have not been issued but are ready such as: Larry H. Miller Addition & TI, Designer Floors Shell and TI's, Springtree Apartments, South Orchard Apartments, Bown Multi-Tenant Retail Shell Building, Barber Station Office, the Ranahan Multi-Family, the Ranahan Clubhouse & Pool-house, Nucor Harris Rebar, Adler Industrial Building, Tavolata Restaurant TI, the Stacker Multi-Family, Simplot Plant Sciences Agronomy Research Building, Darigold Steam Boiler Addition, W. Franklin Apartments, and Rivian – Boise Service Center.

Other Trends

The average time a permit waits for a customer to pick it up (customer pick-up time) after PDS has completed the review showed some changes when compared to last month. Single Family Level 1 permit customer pick-up time increased from 27 days to 42 days currently. Single Family Level 2 permit customer pick-up time increased from 14 days to 31 days currently. Tenant Improvement Level 3 permit customer pick-up time increased from 2 days to 17 days currently. All other categories either remained the same or varied slightly from last month.