

Permit Processing Timeframes

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Report Dates		First Review			Ready To Issue		Permits Issued	
February 1, 2023 To April 30, 2023		Average First Review Feb 01 - Apr 30		Fiscal Year Average	Average Ready To Issue Time	Average Wait For Customer To Pickup	Total Number Of Permits Issued	
		Feb 01 - Apr 30	Change 2023 vs. 2022	FY 2023 Oct 1 - Apr 30	Feb 01 - Apr 30	Feb 01 - Apr 30	Feb 01 - Apr 30	FY 2023 Oct 1 - Apr 30
Residential Construction								
Single Family Level 1		8 days	2 days faster	7 days	34 days	24 days	41	62
Single Family Level 2		13 days	same	11 days	35 days	50 days	49	117
Add/Alt/Repairs Level 1		1 day	same	1 day	9 days	3 days	57	73
Add/Alt/Repairs Level 2		9 days	1 day faster	7 days	26 days	7 days	243	622
Commercial Construction								
New Multi-Family		31 days	20 days faster	36 days	155 days	5 days	16	35
New Commercial Buildings & Additions		28 days	7 days faster	29 days	87 days	19 days	36	77
Tenant Improvement Level 1		5 days	2 days faster	5 days	15 days	2 days	10	13
Tenant Improvement Level 2		15 days	4 days faster	16 days	37 days	4 days	86	174
Tenant Improvement Level 3		22 days	4 days faster	22 days	61 days	5 days	24	58
Commercial Occupancy Evaluation Level 1		1 day	same	1 day	2 days	1 day	3	5
Commercial Occupancy Evaluation Level 2		5 days	same	5 days	6 days	2 days	31	75
Sign Permits		10 days	12 days faster	8 days	17 days	7 days	42	84

Note: Days noted are working business days and do not include holidays or weekends.

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Further Context

For those projects with Levels:

Level 1 are simpler projects with less routing to other review disciplines

Level 2 are mid-level projects with mid-routing to other review disciplines

Level 3 are complex projects with the most routing to other review disciplines

New Multi-Family and New Commercial Buildings & Additions are typically the most complex projects received for processing.

Positive Trends

Average first review timeframes are within desired service levels for building permit project types Single Family Level 1 and Level 2, Additions/Alterations/Repairs Level 1 and 2, New Commercial Buildings & Additions, Tenant Improvement Level 1, Commercial Occupancy Evaluation Levels 1 and 2, and Sign Permits.

As of May 9, 2023, there are 131 new Single Family Dwellings under building permit review. This is up from 52 Single Family Dwellings under review at this same time last year.

Areas of Concern

Average first review timeframes for permit project types New Multi-Family and Tenant Improvement Levels 2 and 3 are taking longer than desired service levels.

Project Updates

The following larger new commercial or new multi-family projects are under building permit review or in the resubmittal process: Reliable World Trade Co., Red River Logistics Shell, the Grove 1 Multi-Family, Barber Station Restaurant, Saratoga Apartments, Mesa Pointe Apartments, 16th & State Multi-Family, the Avens Multi-Family, Cole Denton Apartments-Podium & Superstructure, Hillcrest Apartments, In-n-Out Burger, 12th & Idaho Multi-Family High-Rise, Dutch Bros. Corporate Office, Allumbaugh Apartments, Porsche Boise, Veazey Park Multi-Family Bldgs. A-B, State and Arthur Apartments, Boise Airport Cooling Tower Relocation, Ustick Circle Apartments, Pioneer Creek Business Park – 3 Shell Buildings, and Micron Child Care Center.

Project Updates (cont.)

Some larger commercial tenant improvement permit applications that are under building permit review or in the resubmittal process include: Adler Industrial A-122 TI, Hotel 43 Remodel, Guthrie's Restaurant, Tonaquint Data Center Expansion, and Salt Brush TI.

PDS has completed the review of some permits that have not been issued but are ready such as: South Orchard Apartments, Bown Multi-Tenant Retail Shell Building, Barber Station Office, the Ranahan Multi-Family, the Ranahan Clubhouse & Pool-house, the Stacker Multi-Family, Summit Cardiovascular Clinic TI, Collister Elementary School Addition, West State Street Apartments, Boise Airport Boiler Addition, Tellica Imaging LLC TI, UMC Office Boise, Canyon Ridge Apartments Bldgs. A-E, Boise Downtown Library Phase I Renovations, Interfaith Sanctuary Buildings A & B, ICCU Plaza High-rise Superstructure, and ICCU Plaza High-rise Shell & Core.

Other Trends

The average time a permit waits for a customer to pick it up (customer pick-up time) after PDS has completed the review showed some changes when compared to last month. Single Family Level 1 permit customer pick-up time decreased from 37 days to 24 days currently. Single Family Level 2 permit customer pick-up time decreased from 57 days to 50 days currently. New Multi-Family permit customer pick-up time decreased from 17 days to 5 days currently. Tenant Improvement Level 3 permit customer pick-up time decreased from 23 days to 5 days currently. All other categories either remained the same or varied slightly from last month.