

# Permit Processing Timeframes

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Report Dates	First Review				Ready To Issue		Permits Issued	
	Target	Average First Review Aug 01 - Oct 31		Fiscal Year Average	Average Ready To Issue Time	Average Wait For Customer To Pickup	Total Number Of Permits Issued	
	# of Days	Aug 01 - Oct 31	Change 2023 vs. 2022	FY 2024 Oct 1 - Oct 31	Aug 01 - Oct 31	Aug 01 - Oct 31	Aug 01 - Oct 31	FY 2024 Oct 1 - Oct 31
August 1, 2023 To October 31, 2023								
<b>Residential Construction</b>								
Single Family Level 1	≤10	11 days	2 days longer	10 days	25 days	12 days	41	11
Single Family Level 2	≤14	14 days	5 days longer	13 days	82 days	33 days	117	20
Add/Alt/Repairs Level 1	≤1	1 day	same	1 day	13 days	2 days	63	18
Add/Alt/Repairs Level 2	≤10	10 days	4 days longer	7 days	22 days	3 days	247	66
<b>Commercial Construction</b>								
New Multi-Family	≤30	33 days	33 days longer	25 days	156 days	11 days	13	2
New Commercial Buildings & Additions	≤30	34 days	5 days longer	27 days	111 days	7 days	45	20
Tenant Improvement Level 1	≤5	12 days	7 days longer	0 days	19 days	2 days	3	0
Tenant Improvement Level 2	≤10	14 days	4 days faster	12 days	40 days	3 days	95	32
Tenant Improvement Level 3	≤20	22 days	same	17 days	47 days	5 days	24	8
Commercial Occupancy Evaluation Level 1	≤1	1 day	same	1 day	2 days	1 day	9	4
Commercial Occupancy Evaluation Level 2	≤5	5 days	same	5 days	6 days	1 day	32	7
Sign Permits	≤10	10 days	2 days longer	11 days	23 days	8 days	51	28

**Note:** Days noted are working business days and do not include holidays or weekends.

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## Positive Trends

New single family dwellings level 2, additions and alterations level 1 and 2, commercial occupancy evaluations level 1 and 2, and sign permits are all within the expected timeframes. Level 2 tenant improvements are being processed 4 days faster than the same time last fiscal year.

## Areas of Concern

New multi-family, new commercial buildings and tenant improvements levels 1, 2, and 3 are taking longer to review than the expected timeframes.

## Project Updates

New permits on projects of interest in fee review or issued status (\$500,000 or greater) during this report cycle include: Victory Flats building type E \$605,760, Martin Law \$490,000, Raymond James \$900,000, Franklin Building Supply \$1,165,000, Ada County Trial Court \$2,175,754, Dollar Tree \$522,742, Chick-Fil-A \$500,000, Micron \$11,350,000, Jacksons Jet Center \$750,000, and the Boise Climate Center \$1,208,715.

## Other Trends

New single family dwelling applications remain flat with approximately 65 pending single-family dwellings under review. New multi-Family projects remain strong with the large victory flats project under review as well as the Armory. The average customer pick up times from the previous quarter for new single-family dwellings (level1) have decreased from 25 days to 10 days and level 2 tenant improvements have decreased from 10 to 5 days with little or no change in the other permit types.