

# Permit Processing Timeframes

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Report Dates		First Review			Ready To Issue		Permits Issued	
November 1, 2023 To January 31, 2024		Average First Review Nov 01 - Jan 31		Fiscal Year Average	Average Ready To Issue Time	Average Wait For Customer To Pickup	Total Number Of Permits Issued	
		Nov 01 - Jan 31	Change 2024 vs. 2023	FY 2024 Oct 1 - Jan 31	Nov 01 - Jan 31	Nov 01 - Jan 31	Nov 01 - Jan 31	FY 2024 Oct 1 - Jan 31
<b>Residential Construction</b>								
Single Family Level 1		<b>8 days</b>	2 days longer	8 days	<b>28 days</b>	11 days	40	51
Single Family Level 2		<b>11 days</b>	2 days longer	12 days	<b>120 days</b>	57 days	34	54
Add/Alt/Repairs Level 1		<b>1 day</b>	same	1 day	<b>7 days</b>	2 days	54	74
Add/Alt/Repairs Level 2		<b>7 days</b>	2 days longer	7 days	<b>19 days</b>	4 days	128	191
<b>Commercial Construction</b>								
New Multi-Family		<b>32 days</b>	9 days faster	30 days	<b>128 days</b>	19 days	4	6
New Commercial Buildings & Additions		<b>31 days</b>	2 days longer	29 days	<b>65 days</b>	5 days	37	57
Tenant Improvement Level 1		<b>11 days</b>	7 days longer	11 days	<b>84 days</b>	4 days	18	18
Tenant Improvement Level 2		<b>12 days</b>	4 days faster	12 days	<b>32 days</b>	4 days	64	96
Tenant Improvement Level 3		<b>22 days</b>	same	21 days	<b>53 days</b>	6 days	26	34
Commercial Occupancy Evaluation Level 1		<b>1 day</b>	same	1 day	<b>2 days</b>	1 day	8	12
Commercial Occupancy Evaluation Level 2		<b>3 days</b>	1 day faster	4 days	<b>6 days</b>	1 day	25	32
Sign Permits		<b>12 days</b>	4 days longer	11 days	<b>24 days</b>	6 days	30	58

**Note:** Days noted are working business days and do not include holidays or weekends.

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## Further Context

For those projects with Levels:

**Level 1** are simpler projects with less routing to other review disciplines

**Level 2** are mid-level projects with mid-routing to other review disciplines

**Level 3** are complex projects with the most routing to other review disciplines

New Multi-Family and New Commercial Buildings & Additions are typically the most complex projects received for processing.

## Positive Trends

Average first review timeframes are within desired service levels for building permit project types Single Family Level 1 and Level 2, Additions/Alterations/Repairs Level 1 and Level 2, and Commercial Occupancy Evaluation Levels 1 and 2.

As of February 13, 2024, there are 64 new Single-Family Dwellings under building permit review. This is down from 85 Single-Family Dwellings under review at this same time last year, but still a solid number.

## Areas of Concern

Average first review timeframes for permit project types New Multi-Family, New Commercial Buildings & Additions, Tenant Improvement Levels 1, 2 and 3, and Sign Permits are slightly taking longer than desired service levels.

## Project Updates

The following larger new commercial or new multi-family projects are under building permit review or in the resubmittal process: Barber Station Restaurant, Hillcrest Apartments, In-n-Out Burger, Allumbaugh Apartments, 27<sup>th</sup> and Fletcher Podium, WoodSpring Suites Hotel, Boise SSC Construction, Ultra Clean Car Wash, Lake Harbor Villa Apartments, Old Dominion Freight Line Vehicle Repair Building, Micron B51U Addition, Victory Flats Multi-Family, Victory Flats Clubhouse, ACHD Cloverdale Decant Facility-3 permits, Boise Racquet and Swim Club, St. Luke's Downtown Connector Bridge, Modern Machinery, Adler Industrial Bldg. A-133, Barber View Condos Buildings A & B, Boise Subaru Expansion, Emerald Apartments, Treasure Valley YMCA Downtown, Micron Probe Bldg. Foundation, Micron ID1 Fab Superstructure, and Boise Airport CONRAC Facility Phase 1.

## Project Updates (cont.)

Some larger commercial tenant improvement permit applications that are under building permit review or in the resubmittal process include: Axiom Fitness Fairview Remodel, SARMC Angio Biplane TI, Micron Bldg. 21 Workplace Remodel, Graeber & Co. TI, and Full Circle Health Renovation.

PDS has completed the review of some permits that have not been issued but are ready such as: Barber Station Office, Cole Denton Apartments-Podium & Superstructure, the Warehouse Tenant Improvements Phase 5, BOI Airport Concourse B Electrical Room Refeed, Pioneer Creek Business Park – 3 Shell Buildings, Ascent Broadway Apartments, Marriott Dual Brand Hotel, Boise Fire Station #13, Axiom Fitness Parkcenter Remodel, Riverglen Junior High School Tennis Court Replacement, and 16<sup>th</sup> & State Multi-Family.

## Other Trends

The average time a permit waits for a customer to pick it up (customer pick-up time) after PDS has completed the review showed some changes when compared to last month. Single Family Level 2 permit customer pick-up time increased from 25 days to 57 days currently. New Multi-Family permit customer pick-up time increased from 13 days to 19 days currently. All other categories either remained the same or varied slightly from last month.