



WHO DO I CALL AT CITY HALL?

Boise’s residents are fortunate to have a safe community and high quality of life, and our neighborhoods are vital to our city’s success. This handout deals with minor code violations that can have a dramatic impact on our neighborhood quality.

ABANDONED VEHICLES	208-570-6000 x3	Report vehicles abandoned on the street longer than 24 hours or abandoned inoperable vehicles on private property.
ALLEYS	208-972-8150 x4	Alleys must not be used for storing grass clippings, tree limbs, misc. junk/rubbish. Contact Ada County Highway District for dust/stormwater concerns in alleys, 208-387-6100.
ANIMAL CONTROL	208-343-3166	Report barking dogs, dog feces, dogs at large, animal carcasses on public property, animal bites, animal cruelty and neglect, loose livestock and animal hoarding.
ANIMAL LICENSING	208-972-8150 x3	Dogs must be licensed within Boise city limits.
AUTO REPAIR	208-972-8150 x4	Major auto repair is prohibited in a residential district.
DETACHED STRUCTURES	208-608-7100	Detached accessory structures (such as sheds and carports) must be to the side or behind the main structure.
FENCES	208-608-7100	Non-wood fences in historic districts require a permit. All other residential fences do not require a permit. Max. fence height in front of a house is 3 ft for a solid fence, 4 ft for an open-vision fence, and 6 ft for all other sides.
FIREWORKS	208-377-6790	Only “safe and sane” fireworks are allowed in the City of Boise. All fireworks are illegal in the foothills.
GRAFFITI	208-377-6790	Owners are responsible for removing graffiti from their property.
GRANDFATHER RIGHTS Legal Non-Conforming Use	208-608-7100	Some uses restricted by current zoning regulations are allowed if the use was legally allowed at the time of annexation or law change.
GRASS/WEEDS	208-972-8150 x4	Grass/weeds 12” or more and covers over 50% of the area that may be hazardous to the public must be cut to 3 inches or less. Owners are also responsible for maintaining parkways and alleys by their property.
HOME BUSINESSES	208-608-7100	Most businesses may be operated out of a home, some require a permit.
IRRIGATION/CANAL WATER		<ul style="list-style-type: none"> • Call the appropriate irrigation district/canal company/ditch rider or Boise Project Board of Control at 208-344-1141. • For more information, call Idaho Department of Water Resources at 208-287-4800.
LICENSING	208-972-8150 x3	Businesses, child care facilities, dogs, solicitor or vendor, contact City Clerk or go to cityofboise.org/licensing
LIVESTOCK	208-972-8150 x4	A minimum of 1/2 acre is required to keep livestock; the number allowed depends on type of animal. Roosters are prohibited.
NEIGHBORHOOD WATCH	208-570-6070	Contact Boise Police Department.
NOISE	208-377-6790	Prohibited if amplified noise can be clearly heard within residence or at a distance of over 100 feet.
PARKING ISSUES	208-972-8150 x1	<ul style="list-style-type: none"> • Recreational vehicles cannot be parked in a residential driveway. • Storing vehicles, boats, motor homes and trailers on a residential street for more than 72 hours is prohibited. • Parking on unimproved surfaces such as dirt, grass or gravel is prohibited. Gravel surfacing is allowed for non-required parking spaces.
POLICE (NON-EMERGENCY)	208-377-6790	
PUBLIC NUISANCE	208-972-8150 x4	Contact Code Compliance about outside litter, debris, car parts, junk vehicles, old furniture, appliances, mattresses, tires, building materials, recyclable materials and trash cans.
RECYCLING	208-608-7136	For more information, visit cityofboise.org/curb-it
SEWER	208-608-7200	Sewer system, connections, construction, odors and manhole covers.

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SIDEWALKS	208-972-8150 x4	Keep sidewalks free of all obstructions. Bushes and shrubs must be trimmed back from the sidewalk. Overhanging shrubs/trees must be trimmed at least 8 feet above sidewalks.
SIGNS	208-972-8150 x4	Most signs require a permit. Temporary signs are not allowed on a public right-of-way. <ul style="list-style-type: none"> • REAL ESTATE SIGNS: One per parcel and not on public right-of-way. • YARD SALES: Two yard sales are allowed per residence per calendar year; maximum of three days per sale. Advertising on public property/right-of-way or on power poles is prohibited.
STORMWATER	208-395-8888	Report pollutant issues to the Stormwater Pollution Hotline.
STREET LIGHTS	208-608-7150	Contact Public Works.
TRAFFIC SIGNAGE	208-387-6140	Contact the Ada County Highway District.
TRAFFIC, SPEEDING COMPLAINTS	208-570-6321	Leave a detailed message describing your traffic concern. cityofboise.org/police FOR EMERGENCIES: Call 911 or non-emergency dispatch at 208-377-6790
TRASH + HAZARDOUS WASTE	208-608-7136	For more information visit cityofboise.org/curb-it <ul style="list-style-type: none"> • HAZARDOUS WASTE: Hazardous items cannot go in the trash. Take fluorescent bulbs, pesticides, paints, TVs and computers, as well as fluids/solvents with poison, caution, warning or danger labels to the Ada County Landfill Facility, 208- 577-4736, or a Hazardous Waste Collection site, 208-608-7136. • LARGE ITEMS: call to schedule free pick up of large items such as appliances, sofas, etc. 208-345-1265. • TIRES: Republic Services will not collect tires. A limit of 4 tires per visit can be deposited at Ada County Landfill for a fee; 208-577-4725.
WOOD BURNING BAN		Code Compliance enforces wood stove and fireplace use when the Air Quality Index (AQI) exceeds 73. <ul style="list-style-type: none"> • OPEN BURNING: 208-377-7351, requires fire department approval. All open burning is prohibited when the AQI exceeds 60. Call to obtain a permit or to report open burning violations. • REPORT BURN VIOLATIONS: 208-972-8549
ZONING	208-608-7100	

CONTACT INFORMATION

CITY OF BOISE | cityofboise.org

BUILDING PERMITS / INSPECTIONS.....	208-608-7070
CITY CLERK/LICENSING.....	208-972-8150
CODE COMPLIANCE.....	208-972-8150
FIRE DEPT. ADMIN OFFICE.....	208-570-6500
MAYOR'S HOTLINE	208-972-8520
NEIGHBORHOOD WATCH.....	208-570-6070
PARKING TICKETS.....	208-972-8150
PARKS AND RECREATION	208-608-7600
PLANNING AND ZONING PERMITS.....	208-608-7100
POLICE + FIRE (NON-EMERGENCY).....	208-377-6790
STREET LIGHT ISSUES.....	208-608-7150
TRASH / RECYCLING.....	208-608-7136
UTILITY BILLING	208-608-7460

ADA COUNTY | adacounty.id.gov

ADA COUNTY HIGHWAY DISTRICT	208-387-6100
ADA COUNTY ASSESSOR.....	208-287-7200
ADA COUNTY HAZ. WASTE FACILITY	208-577-4736
ADA COUNTY LANDFILL	208-577-4725

OTHER

AIR QUALITY DAILY INDEX UPDATE	208-373-0313
BETTER BUSINESS BUREAU.....	208-342-4649
BOISE SCHOOL DISTRICT.....	208-854-4000
CENTRAL DISTRICT HEALTH	208-375-5211
CRIME STOPPERS + TIPS.....	208-343-COPS
DEPT. ENVIRONMENTAL QUALITY.....	208-373-0502
EMERGENCY PREPAREDNESS	208-258-6500
IDAHO DEPT. OF WATER RESOURCES.....	208-287-4800
IDAHO HUMANE SOCIETY	208-342-3508
MOSQUITO ABATEMENT.....	208-577-4646
NOXIOUS WEEDS/GOPHERS.....	208-577-4646
STORMWATER HOTLINE.....	208-395-8888
VEHICLE LICENSING (DMV)	208-577-3100
WEST ADA SCHOOL DISTRICT	208-855-4500
WOOD BURNING BAN HOTLINE (DEQ).....	208-373-0131