WHO DO I CALL AT CITY HALL?

Boise’s residents are fortunate to have a safe community and high quality of life, and our neighborhoods are vital to our city’s success. This handout deals with minor code violations that can have a dramatic impact on neighborhood quality.

**ABANDONED VEHICLES | 208-570-6120**
Report vehicles abandoned on the street longer than 24 hours or abandoned/inoperable vehicles on private property.

**ALLEYS | 208-972-8150**
Alleys must not be used for storing grass clippings, tree limbs, misc. junk/rubbish.

**ANIMALS | 208-972-8150**
Dogs must be licensed.

**ANIMAL CONTROL | 208-343-3166**
Report barking dogs, dog feces, dogs at large, animal carcasses on public property, animal bites, animal cruelty and neglect, loose livestock and animal hoarding.

**AUTO REPAIR | 208-972-8150**
Major auto repair is prohibited in a residential district.

**DETACHED STRUCTURES | 208-608-7100**
Detached accessory structures (such as sheds and carports) must be to the side or behind the main structure.

**FENCES | 208-608-7100**
Non-wood fences in historic districts require a permit. All other residential fences do not require a permit. Maximum fence height is 6 ft; in front of a house it is 3 ft for a solid fence or 4 ft for an open-vision fence.

**FIREWORKS | 208-377-6790**
Only “Safe and Sane” fireworks are allowed in the City of Boise. All fireworks are illegal in the Foothills.

**GRAFFITI | 208-377-6790**
Owners are responsible for removing graffiti from their property.

**GRANDFATHER RIGHTS**
**LEGAL NON-CONFORMING USE | 208-608-7100**
Some uses restricted by current zoning regulations are allowed if the use was legally allowed at the time of annexation or law change.

**GRASS/WEEDS | 208-972-8150**
Grass/weeds 12 or more inches that may be hazardous to the public must be cut to 3 inches or less. Owners are also responsible for maintaining parkways and alleys by their properties.

**HOME BUSINESSES | 208-608-7100**
Most businesses may be operated out of a home, some require a permit.

**IRRIGATION/CANAL WATER**
- Call the appropriate irrigation district/canal company/ditch rider or Boise Project Board of Control at 208-344-1141.
- For more info, call Idaho Department of Water Resources; 208-287-4800.

**LICENSING | 208-972-8150**
Businesses, child care facilities, dogs, solicitor or vendor, contact City Clerk or go to cityclerk.cityofboise.org/licensing.

**LIVESTOCK | 208-972-8150**
A minimum of 1/2 acre is required to keep livestock; the number allowed depends on type of animal. Roosters are prohibited.

**NEIGHBORHOOD WATCH | 208-570-6071**
Contact Boise Police

**NOISE | 208-377-6790**
Prohibited if amplified noise can be clearly heard within residence or at a distance of over 100 feet.

**PARKING ISSUES | 208-972-8150**
- Recreational vehicles cannot be parked in a residential driveway.
- Storing vehicles, boats, motor homes and trailers on a residential street for more than 72 hours is prohibited.
- Parking on unimproved surfaces such as dirt, grass or gravel is prohibited. Gravel surfacing is allowed for non-required parking spaces.

**POLICE (NON-EMERGENCY) | 208-377-6790**

**PUBLIC NUISANCE | 208-972-8150**
Contact Code Compliance about outside litter, debris, car parts, junk vehicles, old furniture, appliances, mattresses, tires, building materials, recyclable materials and trash cans.

**RECYCLING | 208-608-7136**
For more information, visit CITYOFBOISE.ORG/CURB-IT.

**SEWER | 208-608-7150**
Sewer system, connections, construction, odors, manhole covers.

**SIDEWALKS | 208-972-8150**
Keep sidewalks free of all obstructions. Bushes and shrubs must be trimmed back from the sidewalk. Overhanging shrubs/trees must be trimmed at least 8’ above sidewalks.
WHO DO I CALL AT CITY HALL?

CONTACT INFORMATION

ADA COUNTY
ADACOUNTY.ID.GOV
ADA COUNTY HIGHWAY DISTRICT .................. 208-387-6100
ADA COUNTY ASSESSOR ................................ 208-287-7200
ADA COUNTY HAZ. WASTE FACILITY ............. 208-577-4736
ADA COUNTY LANDFILL ......................... 208-577-4725

CITY OF BOISE
CITYOFBOISE.ORG
BUILDING PERMITS/INSPECTIONS .................. 208-608-7070
CITY CLERK/LICENSING ................................ 208-972-8150
CODE COMPLIANCE ........................................ 208-972-8150
FIRE DEPT. (NON-EMERGENCY) ...................... 208-570-6500
MAYOR’S HOTLINE ........................................... 208-972-8520
PARKING TICKETS ............................................. 208-972-8150
PARKS AND RECREATION ................................. 208-608-7600
PLANNING AND ZONING PERMITS ................. 208-608-7100
POLICE (NON-EMERGENCY) ......................... 208-377-6790
STREET LIGHT ISSUES ................................. 208-608-7150
TRASH/RECYCLING ......................................... 208-608-7136
UTILITY BILLING ............................................ 208-608-7460

OTHER
AIR QUALITY DAILY INDEX UPDATE ............. 208-373-0313
BETTER BUSINESS BUREAU ......................... 208-342-4649
BOISE SCHOOL DISTRICT .............................. 208-854-4000
CRIME STOPPERS & TIPS ............................... 208-343-COPS
DEPT. ENVIRONMENTAL QUALITY .................. 208-373-0502
EMERGENCY PREPAREDNESS ....................... 800/237-3239
ID DEPT. OF WATER RESOURCES ................. 208-287-4800
IDAHO HUMANE SOCIETY .............................. 208-342-3508
MOSQUITO ABATEMENT ................................ 208-577-4646
NEIGHBORHOOD WATCH ................................ 208-570-6071
NOXIOUS WEEDS/GOPHERS ......................... 208-577-4646
STORM WATER HOTLINE .............................. 208-395-8888
VEHICLE LICENSING (DMV) ......................... 208-577-3100
WEST ADA SCHOOL DISTRICT ...................... 208-855-4500
WOOD BURNING BAN HOTLINE .................. 208-384-3828

SIGNS | 208-972-8150
Most signs require a permit. Temporary signs are not allowed on a public right-of-way.

• Real Estate Signs: One per parcel and not on public right-of-way.

• Yard Sales: Two yard sales are allowed per residence per calendar year; maximum of three days per sale. Advertising on public property/right-of-way or on power poles is prohibited.

STORM WATER | 208-395-8888
Report pollutant issues to the Storm Water Pollution Hotline.

STREET LIGHTS | 208-608-7150
Contact Public Works.

TRAFFIC SIGNAGE | 208-387-6140
Contact Ada County Highway District.

TRAFFIC, SPEEDING COMPLAINTS | 208-570-6321
Please leave a detailed message describing your traffic concern. CITYOFBOISE.ORG/POLICE

• Emergencies | Please call 911 or non-emergency dispatch at (208) 377-6790.

TRASH | 208-608-7136
For more information, visit CITYOFBOISE.ORG/CURB-IT.

• Hazardous Waste: Hazardous items cannot go in the trash. Take fluorescent bulbs, pesticides, paint, TVs and computers, as well as fluids/solvents with poison, caution, warning or danger labels to the Ada County Landfill Facility, 208-577-4736, or a Household Hazardous Waste Collection site, 208-608-7136

• Large Items: Call to schedule free pick up of large items such as appliances, sofas, etc. 208-345-1265.

• Tires: Republic Services will not collect tires. A limit of 4 tires per visit can be deposited at the Ada County Landfill for a fee; 208-577-4725.

WOOD BURNING BAN
Code Compliance enforces wood stove and fireplace use when the Air Quality Index (AQI) exceeds 73.

• Open Burning | 208-377-7351
  Requires Fire Dept. approval. All open burning is prohibited when the AQI exceeds 60. Call to obtain a permit or to report open burning violations.

• Report Burn Violations | 208-972-8549

ZONING | 208-608-7100